**MARK GERSHMAN**

# **QUALITY ASSURANCE ANALYST**

North York | Toronto | Ontario | Canada | M4P 1Y4 |

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# **OBJECTIVE**

Creative & business-savvy Quality Assurance Specialist with a broad range of IT functions & diverse industry segments seeking a position as a QA Automation Analyst.   
I have excellent verbal/written communication skills throughout each cycle with high contribution in numerous projects and a proven ability to respond well with tight deadlines. I possess leadership qualities to support the Software Development Life Cycle, Application Development, and Product Launches.

# **TECHNICAL SKILLS**

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| --- | --- |
| Testing Tools | HP Quality Center 10.0/ HP Application Lifestyle Management 12.0/ HP Quick Test Professional 9.2/ HP Load Runner 11.0 |
| Techniques | Security Testing, Integration, Functionality Testing, User Integration, User Acceptance, Stress Testing, Load Performance Testing, Web testing |
| Defect Management Tools | HP Quality Center 10.0, Microsoft Excel |
| Scripting Languages | Microsoft SQL Production, Statistical Analysis System |
| Browsers | Google Chrome , Safari, Internet Explorer, Mozilla, Firefox |

# **PROFESSIONAL EXPERIENCE**

**Smart Test Inc,** Toronto, Canada *Jan 2014 – Feb 2017*

QA Analyst, Contract

Participated within three projects in a 3 year span: SQL based Customer Relation Management applet, Point of Sale app, and a Purchase Order Tracking Database.

* Test Case preparation done in HP ALM for Integration testing between 4 different units
* Performed Security Testing in accordance to Test Cases
* Proficient in Stressing the system through Load Performance Testing with Load Runner
* Adept in Data Driven Testing with Load Runner
* Exposure to numerous End to End QA Cycles
* Converted Test Cases into Automated VB scripts for Quick Test Professional 9.2
* Back End SQL Database Testing done using Microsoft SQL Productions
* Browser & Cross Compatibility Testing between Internet Explorer, Firefox, Chrome, and Safari to ensure Users could connect in accordance to Test Cases
* Point Of Sale Billing System tested in accordance to Requirements
* Performed User Interface Testing from the client side

# **EDUCATION AND TECHNICAL PROFICIENCY**

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| --- | --- | --- |
| **Title** | **Place Taken** | **Date Completed** |
| Business Process, Software Testing  Test Data & Usability Testing | NAIT | 10/2013 |
| Test Report & Testing Websites & Web Applications | NAIT | 11/2013 |
| DQ 101: Introduction to Decision Quality | NovoEd | 05/2015 |
| Decision Skills: Power Tools to Build Life | NovoEd | 07/2015 |
| Intro to SQL: Querying & managing data | KhanAcademy | 05/2017 |
| Statistical Analysis Systems | Option Train | 08/2017 |

# **SIDE PROJECTS**

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| --- | --- |
| Portfolio Website Written On HTML5 | <http://www.gershman.ca> |
| Family Law Services Quality Assurance | <http://www.reginagershman-imageconsulting.com> |